

The McCaughey VicHealth Centre, University of Melbourne presents

RESULTS BASED ACCOUNTABILITY™ 101

How to produce measurable improvements for clients and communities

This one day workshop introduces participants to the Results Based Accountability framework. In the workshop, Results Based Accountability is applied to cross-community quality of life improvements and the management of programs, agencies, and service systems.

What is Results Based Accountability™?

Results Based Accountability™ is a disciplined way of thinking and taking action that can be used to improve the quality of life in communities, cities, states, territories and nations. Results Based Accountability™ can also be used to improve the performance of programs, agencies and service systems.

How does it work?

Results Based Accountability™ starts with ends and works backwards, step by step, to means. For communities, the ends are conditions of wellbeing for children, adults, families and the community as a whole such as *Residents with Good Jobs, Children Ready for School, A Safe Neighbourhood, or a Clean Environment*. For services, the ends are how clients are better off when the program works the way it should such as the percent of people in a job training program who get and keep paying jobs.

How can it help?

Many people have been frustrated by past efforts that were all talk no action. Results Based Accountability™ is a process that gets you and your partners from talk to action quickly.

Learning outcomes include:

- ✓ establish results and indicators of community well-being;
- ✓ use results to drive decision making and budgeting;
- ✓ identify performance measures for programs, agencies, and service systems;
- ✓ use performance measures to improve performance; and
- ✓ link program accountability to cross community efforts.

Learning will involve applying the Results Based Accountability method with real life practical examples to demonstrate immediate applications in the workplace.

About the Trainers

Dr Melanie Davern and **Stephanie David** are trained RBA trainers with over ten years of experience in the applied use of indicators as tools for partnership, planning, community development, population and program evaluation with government agencies, community organisations, advocacy groups, international agencies and various private sector and industry clients.

Date: Thursday 12th May, 2016

Time: 9:15am registration, for 9.30am– 4.30pm

Venue: Woodward Centre, University of Melbourne, 185 Pelham St Carlton

Cost: \$490 (inc GST)

Register : Register online via CIV website or

<http://ecommerce.mdhs.unimelb.edu.au/product.asp?PID=297&CID=60>

